

# LegalWise Direct Messaging Service Disclaimer

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## 1. Aim

Our Direct Messaging Service is aimed at providing support to members of the public, as well as LegalWise Members. This disclaimer applies to all information shared between you and LegalWise while using the Direct Messaging Service in any of its formats.

## 2. Protection of Personal Information

While using the Direct Messaging Service, you may be asked to provide personal information. LegalWise is committed to protecting your privacy and agrees to use your personal information only for the purpose it was collected for. By providing the requested personal information, you consent to the processing of your personal information. LegalWise does not accept any liability for any injury, loss or damage incurred by the use of or reliance on any information provided by you and you warrant that the information you provide is accurate.

## 3. Disclaimer

Messages sent by LegalWise during a conversation on the Direct Messaging Service are intended for the recipient only and contain information based on the unique circumstances of the relevant query raised during the conversation on the Direct Messaging Service.

Should you not be the addressee and receive this electronic communication by mistake, kindly notify the sender, delete this communication immediately and do not disclose or use same in any manner whatsoever relating to these terms and conditions.

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All messages during a conversation on the Direct Messaging Service are private and confidential, unless specifically stated otherwise or it is manifestly clear from the context.

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